

**RPA**

# Incessant and NIIT's RPA Practice

## Incessant and NIIT's Robotic Process Automation Practice

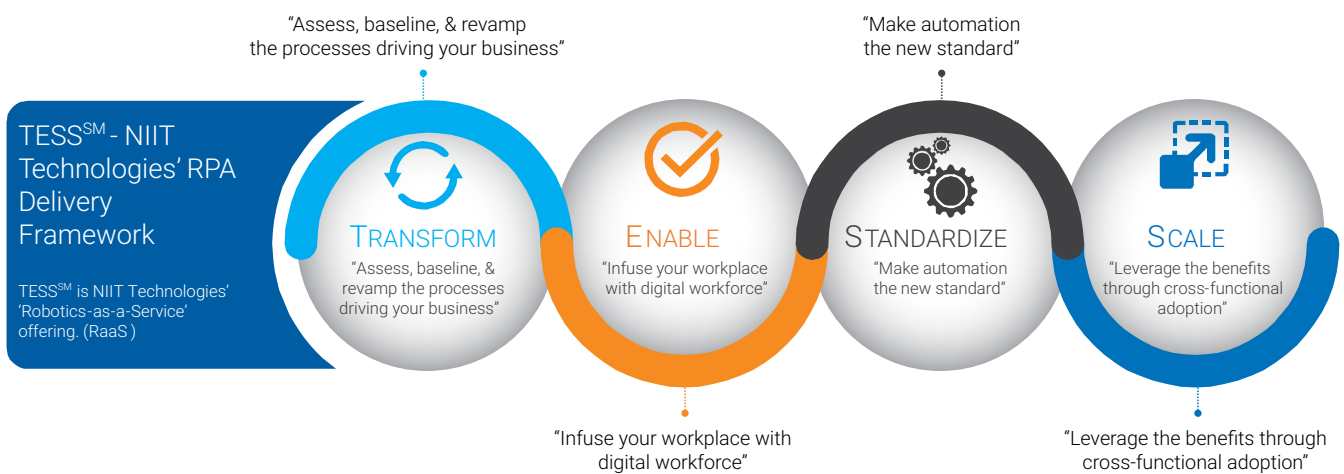
NIIT Technologies and Incessant Technologies have created a combined Robotics Practice focussing on Pega® / OpenSpan RPA and RDA solutions.

The combination of NIIT's Robotics Solution Delivery experience in Travel, Insurance, Wealth Management and Financial Services, and Incessant's 10 years of Pega solutions delivery experience, and expertise in the OpenSpan Robotics toolset, provides expert RPA capabilities for customers.

# Robotics Practice Overview

- » A combined Robotics Practice focussing on Pega / OpenSpan RPA and RDA solutions
- » 2 years of NIIT Robotics Solution Delivery experience in Travel, Insurance, Wealth Management and Financial Services
- » Trained and experienced in the Pega RDA and RPA platforms
- » Proven Robotics solution delivery framework TESS<sup>SM</sup>
- » Proprietary methodology named ProcessGym<sup>SM</sup> that has a defined approach in analyzing the AS-IS process and identifying the opportunities for Robotics automation
- » Incubation center that showcases process efficiencies for customers

## TESS – NIIT Robotics Delivery Framework



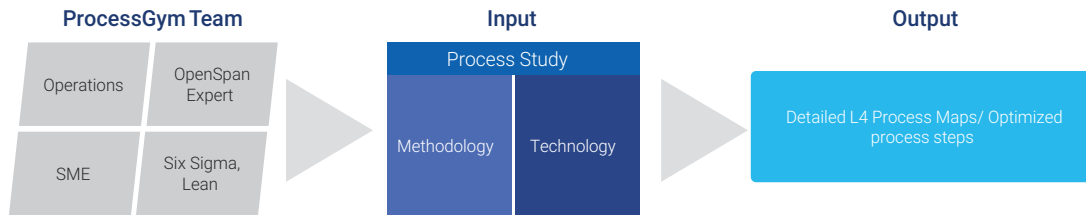
## TESS Framework Benefits

- » TESS framework provides the optimal blueprint for end-to-end adoption of RPA/RDA
- » ProcessGym component of TESS provides a process gap analysis and articulates the business value of Robotics
- » The TO-BE process state comprises of Robots automating the appropriate process touch points
- » Implementation of the TESS framework results in company-wide adoption of Robotics with a CoE for Robotics Knowledge Management



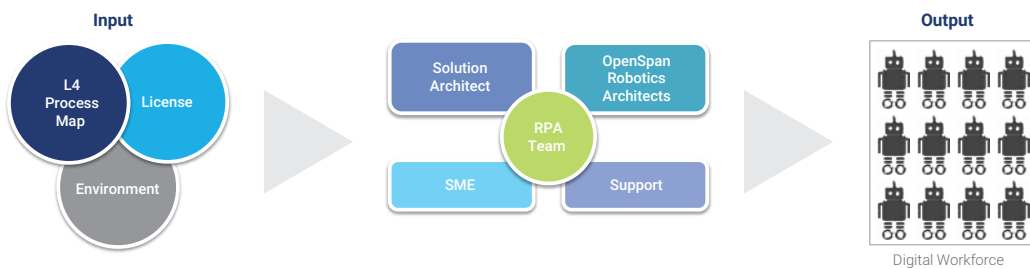
Incessant and NIIT offer a unique RPA delivery approach utilizing the TESS and ProcessGym offerings. This three stage process consists of:

## Transform Processes



- » Understand AS-IS landscape and baseline the current state of processes using Pega DCO tooling
- » Identify Automation opportunities and secure stakeholder buy-in
- » Document the optimized TO-BE processes used for configuring BOTs

## Enable The Digital Workforce



- » Design the TO-BE processes via BOT configuration and setup BOT environments
- » Configure and Train the BOT by integrating the work modules. Test, Deploy and Baseline the BOTS
- » Pro-actively monitor the BOTS and finetune them

## Standardize and Scale the Robotics Adoption



- » Socialize the benefits of automation to facilitate cross-functional company-wide adoption
- » Conduct training programs for effective deployment & use of RDA/RPA within functions/processes
- » Integrate RDA/RPA with the mainstream IT/Systems to make it an integral part of the ecosystem and future planning

## Capability

- » A combined robotics practice of approximately 100 consultants
- » 2 years of RPA and RDA delivery across multiple industries
- » 10+ years of Pega experience and the implementation of enterprise solutions
- » Proven RPA/RDA Delivery Framework TESS that successfully delivers RPA and RDA projects
- » Process transformation using ProcessGym methodology
- » 40+ trained and certified Pega RPA/RDA consultants



# Orchestrating the **Digital** Enterprise™

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## About Us

Incessant Technologies, an NIIT Technologies company, helps global organizations realize their Digital Integration goals through the agile delivery of enterprise iBPM solutions. Incessant's Pega® Practice has unmatched certification levels in the industry, thereby providing highly experienced teams on customer engagements. With experience of over 200 successful customer implementations and a suite of Pega Platform productivity solutions, Incessant delivers significant value to its customers in Insurance, Banking & Financial Services, Government and Manufacturing. Orchestrating the Digital Enterprise is at the heart of everything we do. With our expertise in the Pega 7 Platform we deliver CRM, Case Management, RPA and Decisioning solutions that transform organizations into the digital businesses of tomorrow.